

Public Transport

2024-2034 Activity Summary

Over the last five years, bus patronage has declined. While COVID-19 has had a significant impact on the Activity, other factors such as the cost of parking, car ownership, the cost of fuel and technology changes have and will likely continue to have an impact on usage. The Total Mobility service has seen an ongoing increase in usage however there is a significant cost risk associated with the service model in terms of travel control techniques.

Potential changes in service expectations as a result of above challenges include: a review to increase timetable frequency on Invercargill bus network, investigate opportunities for low emission vehicles or alternative fuels and technologies for contracted services, investigate on demand services, and work with community to investigate increasing levels of service.

Key Projects

The service is being extended with additional trips at the beginning and end of the day to better meet the needs of commuters travelling to work. Provision has been made for \$100,000 additional annual operational expenditure.

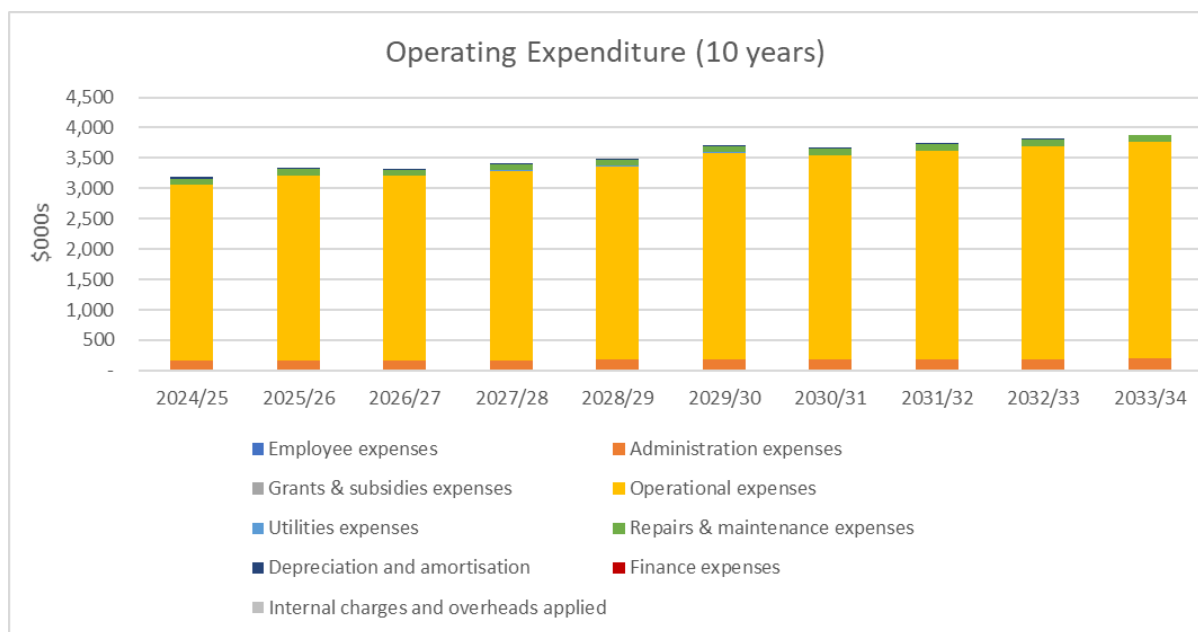
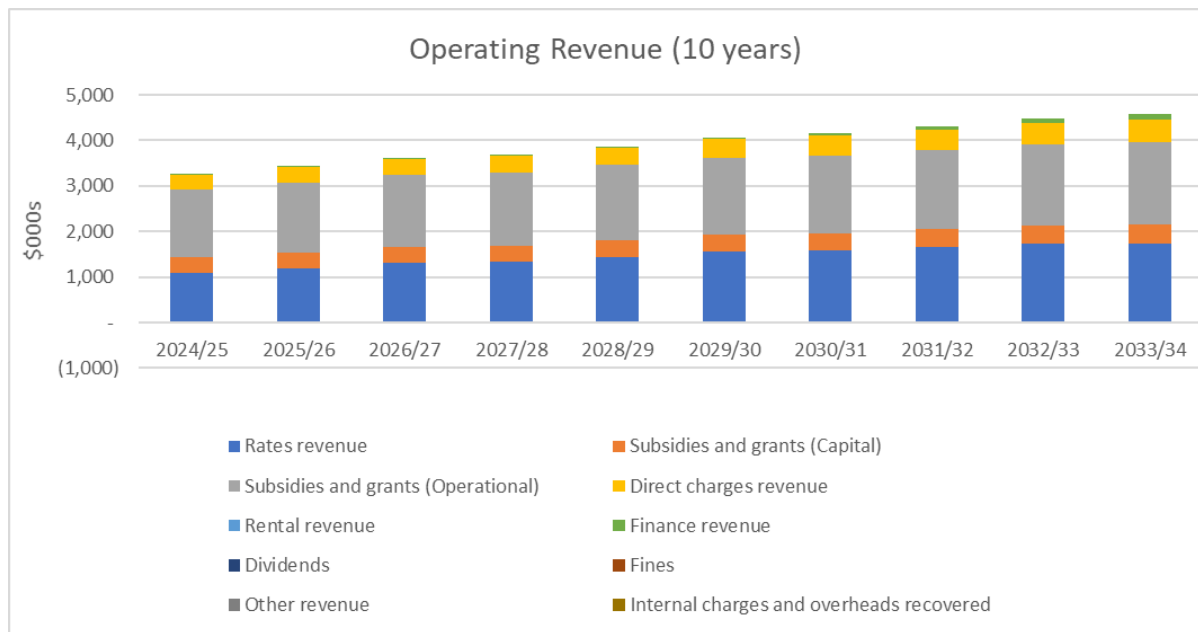
An upgrade to the ticketing system will take place as part of the roll out of the National Ticketing System. \$75,000 operational investment is planned for 2025/2026. This is a compliance driven investment, which will also improve the level of service through enabling people to pay in a consistent way nationwide.

Council has allocated funding to investigate and develop an active transport strategy which will include the role of public transport. Council needs to consider how to respond to Central Government requirements for increasing environmental standards, including electrification of the bus fleet and operational challenges including numbers of passengers and contractor availability. An Integrated Transport Strategy is to be developed with a key pillar being mode shift as one lever to encourage alternative modes, including public transport.

Key Performance Indicators

Measure		Target
Annual number of public transport users	Number of users per head of (Invercargill City) population	2.5 visits per head of population
	Total number of public transport users	143,000
Percentage of residents satisfied with quality of bus service		43%
Percentage of residents satisfied with price of bus service		60%

Budget



Figures in the graphs have been inflation adjusted. All other numbers are uninflated and are based on 2024-dollar levels