

# Invercargill City Council **RESIDENTS SURVEY**

2023/2024

Q1, Sep 2023



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# About the research

Prior to 2022, the Invercargill City Council Residents Survey used a telephone survey design. With relatively few households having landline telephones, this design now has a risk of significant bias. In the 2022 Financial Year Survey, data collection was changed to an online design. Various processes have been used to engage residents since that time, including invitations circulated through direct mail to households across the Invercargill city area, intercept interviewing at key locations and events, advertising of the survey on the Council's website and in various traditional and social media, and notifications incorporated into emails sent by the Council to people who have provided their email addresses to the Council for use in various contact databases.



For 2024 (i.e. July 23 – June 24), data collection has been restructured and is now taking place on a quarterly basis. In this quarterly iteration, the survey has been publicised through the Council's Let's Talk website, community advertising and emails to a Council database of ratepayers who have used various Council services. For the Q1, FY2024, a total of 391 responses were received. This data set provides data with a margin of error<sup>1</sup> of +/-5.0%. The survey also included a series of questions regarding resident perceptions of democracy. These findings have been presented in a separate report.

Responses were analysed based on demographics of age, gender and ethnicity, and the proportion of responses were contrasted with the Invercargill population data from the 2018 Census. An analysis was conducted to test the raw data with data weighted by these three factors. The results showed that the sample included bias based on age. As a result, a weighting process has been undertaken and the results presented here are based on weighted data.

## Research & Analysis

The 2024 results have been contrasted with the results from 2022 and 2023 as the recruitment processes for engagement aligned for data collection over these three annual survey periods.



It is worth noting that many New Zealand LGAs have made similar changes in data collection processes. While the process used in this survey has been structured to minimise the risk of bias, an inherent aspect of self-selected response surveys is that respondents are more likely to engage if they feel that they have something to contribute to the outcome. As a result, there tend to be more 'negative' respondents than 'positive'. Examples from LGAs such as Dunedin City and Kapiti Coast showed a decline in satisfaction with Council performance of around 10% compared to other

<sup>1</sup> Maximum margin of error for a 50% sample at the 95% confidence interval

survey designs such as telephone surveying. Data provided by Research First Ltd indicate that nationwide, New Zealanders believe that rates are increasing too quickly and are too high. This has resulted in sentiment scores regarding council expenditure being lower in many LGAs, nationally. In addition, the impact of COVID-19 on the general psyche of residents appears to have had a negative impact on sentiment, which in turn may have an additional impact in lowering ratings. While the influence of COVID-19 has in some ways been diminishing, there continue to be fundamental changes in many people's perceptions and behaviours that may continue to influence attitudes to Council services. The combined effect of these factors may impact on the targets set for some KPIs within the Council.

## Forms of Analysis

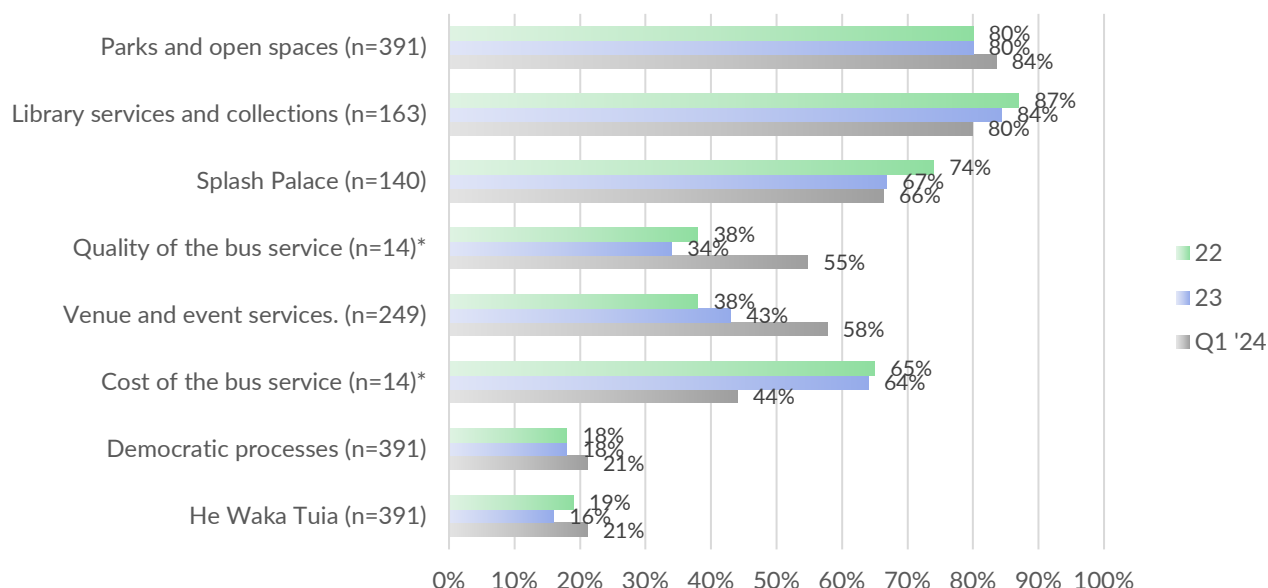
Several questions in the Q1 2024 survey were presented to respondents using a five point (Likert) scale. There are two ways common methods for analysing data from questions of this nature. The first is simply to provide an analysis of the **average** of the responses, then to contrast that average score with other factors being measured.

When an analysis is conducted based on averages there is a chance that two data sets may have the same average, but have notably different responses. For example, many respondents may be highly disinterested in a factor, and therefore have a very high proportion of responses rating that factors as neutral (3). Conversely, the factor may highly polarise the population, with similar proportions of the population rating the factor negatively (1 or 2) and positively (4 or 5). The average for the both data sets may be similar, but the responses were very different.

Therefore, the alternative analysis, measuring **top boxes** can also be used to analyse the data. In this model, the total proportion who rate a response above the neutral (4 or 5) are added, and that response is presented as a proportion of the total population. Both analytical tools can provide insights into the data, and as a result, both have been presented in this report.

## Satisfaction

### Overall Satisfaction - Key Services



\* Notes – In 2022, a single question relating to bus services included cost and quality, sample size for Q1 '24 too small for statistical confidence

The survey was structured so that only residents who had used the various services were asked to provide a rating of their satisfaction with the service. Respondents who used various Council services were asked to rate their satisfaction with a range of Council functions and services. Satisfaction was highest with parks and open spaces in Invercargill (84%) followed by the library collections and services (80%). Nearly two-thirds (66%) were satisfied with Splash Palace. Satisfaction with venues and event services increased significantly compared to the previous two years. Satisfaction with democratic processes and community involvement, and with He Waka Tuia remained low, in line with previous responses.

#### Satisfaction – Comparison with Previous Periods (1=very dissatisfied to 5=very satisfied)

|                                             | '21-22 | '22-23 | Q1 '24           | '21-22 | '22-23 | Q1 '24           |
|---------------------------------------------|--------|--------|------------------|--------|--------|------------------|
| Parks and open spaces                       | 4.2    | 4.1    | 4.2              | 80%    | 80%    | 84%              |
| Library services and collections            | 3.6    | 4.2    | 4.1              | 87%    | 84%    | 80%              |
| Splash Palace                               | 3.3    | 3.8    | 3.9              | 74%    | 67%    | 66%              |
| The cost of the bus service <sup>2</sup>    | 3.8    | 4.0    | 3.8 <sup>2</sup> | 65%    | 64%    | 44% <sup>2</sup> |
| Venues and event services                   | 2.9    | 3.4    | 3.5              | 38%    | 43%    | 58%              |
| The quality of the bus service <sup>2</sup> | 3.8    | 3.1    | 3.1 <sup>2</sup> | 65%    | 34%    | 55% <sup>2</sup> |
| Democratic processes - involvement          | 2.3    | 2.6    | 2.6              | 18%    | 18%    | 21%              |
| He Waka Tuia                                | 2.3    | 2.4    | 2.4              | 19%    | 16%    | 21%              |

<sup>2</sup> Insufficient data to report on satisfaction with bus services or cost in Q1 '24

## Satisfaction by Age and Gender, Q1 '24

|                                  | 18-24 <sup>3</sup> | 25-34 | 35-44 | 45-54 | 55-64 | 65+ | Male | Female |
|----------------------------------|--------------------|-------|-------|-------|-------|-----|------|--------|
| Parks and reserves               | 4.2                | 4.2   | 4.4   | 4.1   | 4.2   | 4.2 | 4.0  | 4.4    |
| Library services and collections | 4.3                | 4.4   | 4.2   | 4.0   | 4.1   | 4.3 | 4.0  | 4.2    |
| Splash Palace                    | 3.2                | 3.8   | 3.9   | 3.9   | 4.2   | 3.2 | 3.9  | 3.9    |
| The cost of the bus service      |                    | 5.0   | 3.0   | 4.5   | 4.0   |     | 3.0  | 4.3    |
| Venues and event services        | 3.5                | 3.5   | 3.5   | 3.3   | 3.6   | 3.5 | 3.3  | 3.6    |
| The quality of the bus service   |                    | 2.0   | 3.5   | 4.0   | 2.0   |     | 2.5  | 3.3    |
| Community decision making        | 2.9                | 2.8   | 2.4   | 2.6   | 2.7   | 2.9 | 2.6  | 2.7    |
| He Waka Tuia                     | 2.8                | 2.8   | 2.5   | 2.3   | 2.3   | 2.8 | 2.4  | 2.5    |

## Comments Regarding Key Services

Survey participants were given the opportunity of providing comments about key services that provided context for their rating of the service. Responses have been summarised into categories, as follows. As this quarterly iteration of responses focused on democracy and community engagement, responses regarding those issues are included in the next section of the report. Detailed responses are provided in the Appendix.

### Parks

- Great, amazing 191
- Well maintained 32
- Poorly maintained 18
- Comment about high frequency of visiting parks 10
- Need better, improved playgrounds 8
- Need more facilities (toilets, BBQs) 5
- Good for families/ children 5
- Landscaping concerns 4
- Need better dog park 4
- Safety concerns 4
- Dog parks good 3
- Need more native plants 3
- Need all-weather paths 2
- Need a coffee shops 2
- Needs to be valued 2
- Need more car parking at parks 1
- Costly to maintain 1
- Anderson House should be returned 1
- Queens Park needs a Facebook page 1
- Something for everyone 1
- Need some of the regulations regarding their use 1

### Libraries

- Great 55
- Helpful staff 44
- Good range and resources 32
- Good facility, environment 14
- Great for kids 8
- Limited range 7
- Good app, digital books 7
- Uninspiring, run down, noisy 4

<sup>3</sup> Data for the 18-24 cohort have been provided in data tables. However, there are insufficient responses for statistical confidence. Therefore, no callouts have been made regarding this cohort.

|                                                            |   |
|------------------------------------------------------------|---|
| • Parking a problem, costs                                 | 3 |
| • Don't like new open plan                                 | 2 |
| • Nothing good for kids                                    | 2 |
| • Costly, no longer relevant with internet access          | 2 |
| • Like e-book availability                                 | 1 |
| • Online service good                                      | 1 |
| • Disappointed about COVID lockdown                        | 1 |
| • Difficult to find what additional services are available | 1 |
| • Need longer weekend hours                                | 1 |
| • Good support to schools                                  | 1 |
| • May use it more when retired                             | 1 |
| • Would be good if you could get a hot drink               | 1 |

### Splash Palace

|                                                      |    |
|------------------------------------------------------|----|
| • Good                                               | 60 |
| • Good for kids / families                           | 22 |
| • Expensive                                          | 15 |
| • Fair/ OK / needs upgrade                           | 12 |
| • Changing room /entry layout not good               | 12 |
| • Poorly maintained                                  | 7  |
| • Well maintained                                    | 6  |
| • Use regularly                                      | 3  |
| • Trans-gender use of change room concern            | 3  |
| • Overcrowded                                        | 3  |
| • Need spaces for people with different capabilities | 3  |
| • Poor staff/ instructors/ lifeguards                | 3  |
| • Health and safety concerns                         | 3  |
| • Water too cold                                     | 2  |
| • Poorly managed                                     | 2  |
| • Good staff                                         | 2  |
| • Opening hours limit visiting                       | 2  |
| • Hard to park / access by bus                       | 2  |
| • Cheap                                              | 1  |
| • Water too hot                                      | 1  |
| • Slides are good                                    | 1  |
| • Accessible                                         | 1  |
| • Challenged by chlorine                             | 1  |
| • Stop subsidising, sell to private sector           | 1  |
| • Underused                                          | 1  |
| • Poor renovations – health and safety concerns      | 1  |
| • Rather swim at Bluff                               | 1  |
| • Not a nice place – wish there were other options   | 1  |
| • Use on Green Prescription                          | 1  |

### Venues and Events

|                                         |    |
|-----------------------------------------|----|
| • Venues are fine, well maintained      | 46 |
| • Civic Theatre is a good facility      | 30 |
| • Events are good / good variety        | 25 |
| • Average only                          | 23 |
| • Rugby park rundown                    | 14 |
| • Poor venue management, underused      | 9  |
| • Events too expensive                  | 9  |
| • Venues are run-down, need maintenance | 8  |
| • Rugby park subsidy concerns           | 3  |
| • Scottish hall run down                | 3  |
| • Events not promoted                   | 3  |
| • Museum needs to be replaced           | 1  |

|                                           |   |
|-------------------------------------------|---|
| • Well promoted                           | 1 |
| • Council shouldn't run events            | 1 |
| • Good staff                              | 1 |
| • Great atmosphere                        | 1 |
| • Stadium is excellent                    | 1 |
| • Litter and rubbish not cleaned up       | 1 |
| • Need more toilets                       | 1 |
| • Keep English names for the venues       | 1 |
| • Reduce the number of venues, centralise | 1 |
| • Events are not interesting              | 1 |

### He Waka Tuia

|                                    |    |
|------------------------------------|----|
| • Not a replacement for the museum | 51 |
| • Names need to be in English      | 35 |
| • Good facility, exhibitions       | 24 |
| • Too small, not enough exhibits   | 21 |
| • Exhibits not interesting         | 18 |
| • Inaccessible / poor parking      | 11 |
| • OK - not great                   | 5  |
| • Good staff                       | 3  |
| • Good children's exhibitions      | 3  |
| • Limited opening hours            | 3  |
| • Exhibitions not publicised       | 2  |
| • Nothing for children             | 2  |
| • Too much focus on Māori          | 2  |

### Public Transport

|                                                         |    |
|---------------------------------------------------------|----|
| • Buses don't cover all areas / stops at poor locations | 39 |
| • Bus timetables poor / inconvenient / infrequent       | 21 |
| • Not convenient                                        | 15 |
| • Bus service is good                                   | 12 |
| • Average                                               | 5  |
| • Service is generally poor                             | 5  |
| • Service is expensive and not used                     | 4  |
| • Need bus shelters                                     | 3  |
| • Not safe                                              | 3  |
| • Timetable information not available/ poor website     | 2  |
| • OK for kids                                           | 2  |
| • Expensive                                             | 2  |
| • Drivers are good                                      | 1  |
| • Drivers are poor                                      | 1  |
| • Work from home, rarely need it                        | 1  |
| • Rates shouldn't go into a service that's rarely used  | 1  |

## Perceptions of Invercargill

### Positive Aspects of Life in Invercargill

Survey participants were asked 'What do you currently like most about living in the Invercargill region?' The most common response was that it is easy to get around the city and region; and that everything is accessible. Other common responses related to the quality of life in Invercargill, parks and beaches, friendly people and outdoor activities. A summary of responses is as follows:

|                                                           |     |
|-----------------------------------------------------------|-----|
| • Accessibility                                           | 110 |
| • Quality of life                                         | 83  |
| • Friendly people/ community                              | 72  |
| • Not crowded/ no traffic problems                        | 54  |
| • Parks, beaches and outdoor spaces                       | 39  |
| • CBD redevelopment                                       | 19  |
| • Affordable living                                       | 18  |
| • Safe / Low crime rate                                   | 18  |
| • Family                                                  | 17  |
| • Lots of places to visit                                 | 17  |
| • It's home                                               | 15  |
| • Good facilities and services                            | 12  |
| • Sports/ exercise/ walking/ horse riding                 | 12  |
| • Weather                                                 | 11  |
| • Low pollution / clean                                   | 6   |
| • Nature                                                  | 5   |
| • Don't know/ nothing / don't like living in Invercargill | 5   |
| • Outdoor activities                                      | 3   |
| • The local culture/ personality                          | 3   |
| • Good food                                               | 3   |
| • Jobs / Opportunities                                    | 2   |
| • Good schools                                            | 2   |
| • Council has an agenda                                   | 1   |
| • Clifton                                                 | 1   |
| • Action from the Richardson Group                        | 1   |
| • Tim Shadbolt isn't mayor                                | 1   |
| • Free studying at SIT                                    | 1   |
| • Events in the city                                      | 1   |

## Community Resilience

Survey participants were asked 'What do you think the Council should be doing to provide for community resilience and building strength into the social aspects of the Invercargill community?' The most common responses were that the council (councillors, mayor and staff) needed to listen to the people more and the council should increase the number of events and community activities. Full details of suggestions are as follows:

|                                                                                        |    |
|----------------------------------------------------------------------------------------|----|
| • More, affordable events                                                              | 33 |
| • Focus on core services such as water, sewerage, roads, footpaths, street lights      | 33 |
| • Improve elected member behaviour, be transparent                                     | 25 |
| • Improve financial responsibility                                                     | 23 |
| • Hold more community meetings and forums                                              | 20 |
| • Provide more venues for community groups                                             | 19 |
| • Revitalise inner city                                                                | 16 |
| • Improve safety / CCTV                                                                | 12 |
| • Encourage inclusion and diversity including aged, disabled                           | 12 |
| • Keep doing current activities, nothing more                                          | 10 |
| • Offer activities for young adults                                                    | 10 |
| • Promote events and activities more effectively                                       | 10 |
| • Listen to public opinion and engage with the community                               | 9  |
| • Provide affordable housing                                                           | 8  |
| • Not the council's job                                                                | 8  |
| • Invest in the museum and other cultural attractions                                  | 6  |
| • Improve communication by focusing on English language                                | 6  |
| • Clean up city                                                                        | 5  |
| • Focus on environmental and climate resilience                                        | 5  |
| • Develop better facilities for residents, such as parks, playgrounds, and bike trails | 4  |
| • Develop airport to international standard                                            | 3  |
| • Support SIT Zero Fees                                                                | 3  |
| • Address graffiti and vandalism issues                                                | 3  |
| • Focus on including all communities including 'mainstream NZ'                         | 3  |
| • Engage with youth                                                                    | 3  |
| • Build higher density housing in the city centre                                      | 2  |
| • More dog parks                                                                       | 2  |
| • Support the health care sector                                                       | 2  |
| • Develop community garden                                                             | 1  |
| • Address homelessness – more accommodation options                                    | 1  |
| • Do more than the council is doing now                                                | 1  |
| • Change to STV voting system                                                          | 1  |
| • Focus on ensuring effective civil defence                                            | 1  |
| • Free parking for seniors                                                             | 1  |
| • Use locally based consultants                                                        | 1  |
| • Make landlords accountable for buildings                                             | 1  |
| • Future proof whatever the Council does                                               | 1  |
| • Provide more support for community groups                                            | 1  |
| • Remove reliance on personal cars                                                     | 1  |

# Demographics

A crucial aspect of resident surveys is having confidence that the data are representative of the population based on demographic factors. The response rates for each key demographic factor are provided in the following charts. Other than age, responses did not align with the data from the most recent census. Demographic factors that were under-sampled included ethnicity (under-sampled Māori) and gender (under-sampled males). Data weightings were applied to the results to measure the impact of these sampling issues. The result of the weighting process had a negligible impact (<1%) on the responses to the survey.

## Age

|          | %   |
|----------|-----|
| 18-34    | 7%  |
| 35-44    | 13% |
| 45-54    | 17% |
| 55-64    | 24% |
| 65+      | 38% |
| Declined | 2%  |

## Gender

|                                 | %   |
|---------------------------------|-----|
| Male                            | 42% |
| Female                          | 53% |
| Identify in other way/ declined | 5%  |

## Time in Invercargill

|             | %   |
|-------------|-----|
| 0-2 years   | 5%  |
| 3-5 years   | 6%  |
| 6-10 years  | 8%  |
| 11-15 years | 4%  |
| 16-20 years | 4%  |
| 20+ years   | 70% |
| Declined    | 2%  |

## Ethnicity<sup>4</sup>

|                     | %   |
|---------------------|-----|
| NZ European/ Pakeha | 84% |
| Māori               | 10% |
| Asian               | 3%  |
| Pacific Islander    | 2%  |
| Other               | 2%  |
| Declined            | 2%  |

## Residential Status

|                        | %   |
|------------------------|-----|
| Resident ratepayer     | 94% |
| Resident non-ratepayer | 3%  |
| Non-resident ratepayer | 2%  |
| Other                  | 1%  |

## Employment

|               | %   |
|---------------|-----|
| Full time     | 42% |
| Part time     | 8%  |
| Retired       | 35% |
| Self-employed | 11% |
| Beneficiary   | 1%  |
| Student       | 1%  |
| Unemployed    | 1%  |
| Declined      | 1%  |

<sup>4</sup> Total exceeds 100%, respondents could choose multiple options

## Appendix – Verbatim Responses

### Perceptions of Invercargill

A council that has an agenda that they are fulfilling

After years of going backwards finally seeing some action driven by the Richardson group

Clifton

Easy access to venues, parks & reserves, good entertainment variety

Fees free at SIT

I don't like living here

it is ok

no more Tim Shadbolt

ß

Nothing I only live here because family is here.

nothing special .close to bluff for fishing.

Our amazing park and the events happening in the City.

access and friendly people

Access to airport

Access to build and natural resources

Access to good sports venues

Access to mountains, sea and bush

Access to public parks and amenities

Access to services, no longer 1 x hour drive in and back

Access to the Catlins and South Coast

Access to the outdoors

Accessibility to everything

Accessibility to facilities and work and is affordable to live here

Accessibility to services.

Affordable housing, safe communities and low unemployment

all the upgrades

Although I don't participate in indoor and outdoor activities there is plenty of clubs, grounds, parks, the swimming pool and the stadium for youngsters and those able to participate in.

area is flat and easy to get around

Awesome friendly people and a great place to live

Awesome people, lots to do, great seasonal weather, and easy flight or road access to other NZ centres.

Being able to walk to many locations of interest

Being close to the city

being near family

Born here. No hustle and bustle.

Born and breed

Cheap housing, easy living

cheap living  
 Cheaper cost of living  
 Cheaper housing market and affordable  
 City upgrade  
 City upgrade. Mall for cold weather shopping and meeting friends in the food court  
 clean air  
 Clean safe good people  
 Close location of everything  
 Close to family  
 Close to family  
 Close to family  
 Close to family  
 Close to family  
 Close to great destinations  
 Closeness to everything  
 Closeness to facilities  
 Community feel  
 Community, Facilities  
 Compact and everything close  
 Compact city with lots of amenities for all.  
 Compared to other main centres Invercargill is a safe place to bring a family up  
 comparatively dry weather!  
 Convenience of facilities  
 Convenient  
 Convenient access to shops  
 Cost of living  
 Could take it or leave it but at last the CBD is starting to look great  
 Council have made a good start to attract and retain younger people to Invercargill  
 Delivery easy  
 Don't know really. It has become home.  
 Ease of access to any part of the city  
 Ease of access to lots of things like events and locations  
 Ease of access to many and varied sporting possibilities  
 Ease of country/city life, not too much traffic and affordability  
 Ease of getting around, lifestyle  
 Ease of getting around, nice people  
 Ease of getting around. Our lovely new CBC.  
 Ease of getting from A to B  
 ease of movement  
 Ease of travelling around. The people and the open spaces  
 easy access to all amenities  
 Easy access to all services  
 Easy access to the countryside, rivers and sea.

Easy city to get around and has everything I like about life at my fingertips

easy life style

easy living

Easy living and easy to make an impact

Easy Living. Everything close, no congestion. Easy access to Natural areas Fiordland, Queenstown

Easy pace of life

Easy to get around

easy to get around

Easy to get around (barring roadworks)

easy to get around town

easy to get around, people friendly

Easy to get around, plenty of parking, lots of green open spaces, friendly

Easy to get around, sort distance between one end of town to the other. Family close, and close to other great areas, e.g. Central Otago

Easy to get around.

Easy to get around. Invercargill has everything I need for retirement. Culture, physical activities and wonderful gardens.

easy to get from a to b, make more friends in smaller city , great parks etc

Easy to get to places

Easy to travel around, not too far to travel around the city.

Easy travelling distance to all facilities

Environment

Everything is all within a ten min drive, nice people, family live here

Everything is convenient

Everything is so close.

Everything's accessible

Everything is close by

Expansive feeling, most large stores here,, clean tidy, lovely parks,

Familiar; small city - easy to get around, but has most services; good range of activities available; some lovely scenic places around.

Familiarity, I was born here. A good central park

Family

Family

family

family

Family & mainly decent people

Family close by

Family focussed, Friendly people, small community but not small minded people

Feeling of community, ease of travel to destinations

Flat well laid out city. Close access to bush and parks

For the most part, it's quiet. Things are reasonably close together.

Friendliness

Friendly

Friendly and affordable

Friendly people  
 Friendly people  
 Friendly people  
 Friendly People, Easy Going.  
 Generally easy to access services. Not too hectic.  
 Good  
 Good community  
 Good community facilities, good schools and only short commute to get around  
 Good lifestyle and affordable. Easy to drive around the city without traffic congestion.  
 Good recreational clubs and facilities  
 Good roads and good pasture. No hustle of town.  
 Good sporting and cultural activities and native bush walks  
 great community . slower pace of life. no traffic jams  
 Great Lifestyle in a small town  
 great neighbourhood  
 Great place to bring the kids up, relatively safe feeling and the ability to get ahead.  
 Great place to bring up a family. Generally, not too far away from where you need to get too. City has potential to grow with infrastructure to support it,,,,,,,,,,,,mostly  
 Great place to raise my Family.  
 Great sporting facilities.  
 Great walking spaces for dogs  
 Green spaces for exercising  
 Green spaces.  
 Handy to anywhere  
 Handy to work place  
 Handiness to shops and civic amenities  
 Has everything I need without the c\*\*p that goes on up north  
 Has just what we need, not much we don't  
 Have lots of friends here and there are amazing facilities for everyone to use  
 Having a thriving musical venue at the Southland Musicians Club  
 Having family around. Close proximity to everything I need  
 Having time... Not having to fight traffic to get anywhere, being able to get to most places within a few minutes. Less stress as a result.  
 House prices  
 How safe it usually is. Friendliness of people  
 I could (just) afford to buy a house here  
 I have access to all the essential services needed for an older person, and Invercargill remains relatively affordable.  
 I have lived here all my life it is quiet and peaceful with a lot of greenery  
 I like the fact that you can be anywhere in Invercargill in 15 minutes  
 I like the green spaces/parks and walks  
 I live in a peaceful neighbourhood.  
 I love the garden soil, and being able to grow berry fruit and apricots? So productive!  
 I'M 86 and have lived in Southland all my life - 65 years in Invercargill. I love Invercargill and all the facilities it offers. All I want and need are here and everything is so handy to where I live. Windsor, where I live is such a

lovely suburb to live. Also the people in Invercargill are so friendly. The City Council does a really good job and caters for everybody.

I'm close to my work - good for biking

increasing vibrancy of city

it has a fantastic community, plenty of clubs and organisations. great weather, better than the northerners think we have.

It is a relatively safe and quiet town

It is a slower way of life than other centres.

It is not overpopulated and cars can usually drive freely with traffic jams

It is quiet

It is quiet

It is rural but close to all amenities

It is where I was born and the people are the best.

It seems to be going through time of growth with lots happening

It used to be a safe place to bring up a family but it seems that is not the case at present

It's a beautiful part of the country

It's a big city but it feels like a small town where we know each other.

It's a small town. Doesn't take long to get to places within the city

It's easy pace of life

It's far from the madding crowd

It's flat

it's home

It's more affordable than the rest of the country

It's my home

It's okay but not as safe as it used to be

It's quiet

It's small and not busy like Auckland

It's the region I like most, the proximity to other places, the Catlins, Queenstown, Central Otago, Stewart Island etc

it's not Auckland

It's not too busy like other bigger towns

Its surroundings

Lack of crime- easy to find your way round not much traffic great amenities

Lack of population

lack of traffic

Laid back lifestyle, not much traffic.

Laid Back People.

Less traffic than bugger cities

Lesser population compared to Auckland or Wellington.

Lifestyle

Lifestyle

Lifestyle

Lived here most of my life ,But our new city centre will make a city to be proud of can park and shop whatever the weather .

Location and born and bred here

Low cost of living  
 Low crime, wide streets, good parks  
 Low key, good for family, and opportunity to have lifestyle block  
 Low population density and ease of access to my activities I enjoy, plus good enough internet services to be able to work remote.  
 low traffic, good air  
 Minimal distances/times to travel anywhere  
 Minimal transport disruptions  
 minimalistic hustle and bustle unlike larger cities  
 My extended family is based here  
 My family are here  
 My home  
 my home city. Most facilities are in easy reach.  
 My home town  
 my home town where I have friends and family  
 My neighbour hood  
 My neighbours  
 My wife & I feel safe here.  
 Near to preferred activities  
 New inner city development, the community  
 Nice people and lower crime rate  
 Nice people low crime  
 Nice sized city & great for raising a family  
 No congestion. Plenty of space  
 no lengthy travel times to get into town for work etc  
 No rush hour traffic easy to get around the wide city streets friendly people and you know all your neighbours  
 No traffic  
 No traffic congestion  
 Not a lot of traffic, easy to get around, lots of open spaces.  
 Not a rat race like Auckland, Southland people used to be very friendly, lived here all my life, enjoy wide streets  
 Not crowed, close to Te Anau, Queenstown, Alexander, Catlins  
 Not overcrowded  
 Not too busy  
 not too far from everything  
 not too big easy to get around.  
 Not very busy like big cities  
 Old fashioned sort of place. No stress, friendly atmosphere. Beautiful surrounding areas. Uncrowded.  
 Open spaces  
 Our new Invercargill Central Mall and private central city construction  
 Pace of life  
 Parks  
 Peace and quiet  
 Peace and quiet  
 PEACE AND QUIET

peace and quiet  
 Peaceful  
 Peaceful  
 Peaceful  
 peaceful  
 Peaceful, low crime, parks, walks,  
 Peacefulness  
 people  
 People  
 People  
 People  
 People  
 People, location, quiet, space  
 Plenty of space.  
 Pretty quiet and easy to get anywhere  
 Proximity to beach bush etc  
 Proximity to tourism areas  
 Proximity to work, friends, church.  
 Queens Park  
 Queens Park, everything easy to access and peaceful for a city.  
 Queens Park. Fast and easy to get everywhere.  
 Quick to get anywhere  
 quick to get around  
 Quiet and safe neighbourhood  
 Quiet easy driving and shopping. Clean  
 Quiet pace of life  
 Quiet, everything close by  
 Quiet. When I bought houses were cheap.  
 Quieter than other cities  
 Quieter town, wider Streets  
 quite  
 Quite clean space  
 quite friendly safe city  
 Quite nights in the winter  
 ready access to anywhere  
 Reasonably fast travel across town and accessibility to Central Otago tourist areas  
 Reasonably quiet. Friendly people  
 Recreational locations easily available and accessible  
 relatively stress free compared to where I used to live - Wellington  
 Relaxed way of life  
 Relaxed, easy to get around  
 ROOM TO MOVE ,FAR FROM THE MADDENING CROWD  
 Safety and kindness of the people.

Selection of Parks & walks  
 Semi-rural  
 S\*\*t ass weather  
 Short distances to get places  
 Simplicity  
 Size  
 Size  
 Size of city limited travel time  
 Size. Big enough but not too big  
 Slower more affordable life style  
 Small city  
 small city  
 Small city with lots of parks.  
 Small city, not so busy.  
 Small population Not much traffic cheap houses  
 Small size makes access to all parts of the city easy  
 Small town feel  
 small, friendly, good facilities  
 Smaller community, reduced traffic and better work-life balance  
 Space  
 Space, lack of traffic, friendly people  
 spaciousness  
 Staying home in damn grey days  
 That I can own and operate my small business  
 That the city has finally come out of the doldrums  
 the beauty of the area  
 The city is a nice size without the rubbish that occurs up north  
 The climate (best in NZ at moment) - Peaceful - Not too much traffic - Nice people ( in general )  
 The closest to other towns  
 The ease of getting around town  
 The ease of moving around the town. Except for the road works that are plaguing the town and disrupting the flow of traffic.  
 The facilities such as queens park, sandy point, beaches and walkways  
 the facilities that are available for everyone to enjoy, i.e. Queens Park  
 The family oriented approach with the parks and facilities geared to families  
 The freedom  
 The friendliness of the people  
 The friendliness of the people  
 The friendly people  
 The friendly, no-nonsense approach of the people.  
 the friendliness and caring of neighbours  
 The green space  
 The lifestyle and the people.  
 The Location

The new mall  
 The people  
 The people  
 The people  
 The people  
 The people & easy access to city and amenities  
 The people and sense of community  
 The people here are so nice. The Grace Presbyterian Church is even great.  
 The people, easy to get around  
 The people, our beautiful gardens, walk ways, our new CBD  
 The people.  
 The proximity to great spaces and the life work balance  
 The quietness  
 The quite life  
 The quite progressive scene we enjoy  
 The range of quality restaurants and how close everything is.  
 The rebirth of the City Centre. Auckland direct flight. New food offerings  
 The relative quietness and close to the mountains and lakes  
 The size of the city  
 The size of the city and the fact that nowhere is far away. Right across the city is only a 10 minute drive.  
 The space and the rejuvenation of the inner city.  
 The stress free city living, no traffic and large numbers of people and yet the city offers most of what you'd find in bigger cities around the country  
 The weather  
 The Weather  
 The weather  
 the whole area has a lot to offer, there are less people and it's simple to get around the area  
 This is home  
 Unhurried lifestyle & good atmosphere  
 Updating and development of the inner city. Queens Park, walking tracks, cafes and wide roads.  
 Vibe of the city  
 vicinity of facilities, family friendly  
 We are small, but we have lots of opportunities available  
 we have acreage  
 Weather  
 Weather, less people  
 Weather. Access to Queenstown and other epic regions.  
 Well-kept green areas including Queens Park. Plenty of opportunities for sports for children. Like it that Invercargill is a city but with a country feel. Like wide streets.  
 When I bought my house it was more affordable then when I was looking for one in the Hamilton region.  
 wide open streets, easy to drive everywhere, everything is accessible, some of my family are here.  
 Wide streets  
 wide streets  
 You can travel anywhere in the city within 25 mins

## Resilience

A better selection of events, artists, music etc

A lot more than what they're doing. It's c\*\*p.

A new mayor would be a good start.

A small dog park please. In the town area please not in south city

Actively remove graffiti and rubbish from the city centre. Stop using languages nobody understands!!

Actually involving us in decisions. This year's Matariki SUCKED. Which will impact a lot of people going back next time

Advertising events maybe through social media or billboards. I generally find it hard to know what is on in Invercargill.

All cultures are treated the same

Allow higher density housing close to city centre

Allow STV and do more to encourage diversity on the governing body (the council). I think the way that particularly the mayor behaves is divisive and disruptive to social harmony.

alternative nightlife

Anything planned for family's needs to be affordable/free.

As far as I'm concerned, everything is well catered for.

Ask down to earth questions which mean something

Asphalt foot paths around entire city. Look at Napier city how they connect to Hastings and Clive with cycle trails around the province. and

Attract more events from outside the area then include locals with the events

Back to basics, community wellbeing initiatives. Extend the veges in park etc

Banding together, stop embarrassing Invercargill in the media with the ridiculous work place discord and replacing all old boy mentality and bringing in new fresh ideas

Be more focused on helping out, rather than in fighting

Be more open an approachable

Be open about decision making and make sure the community gets the opportunity to voice their opinion.

Be transparent in all decisions

Being very frugal with our money

Better acknowledgement of mobility limitations

Better dog park, lower rates

Better street lighting

Bit more consultation with public and reflect their choices by goi9ng with what the majority would like.

Boost the farmers market and provide a spacious covered venue. Such as covering Esk St. Whangarei did this and it was great

Bringing more family friendly events to city. Making sure facilities are available at affordable prices for club's & organisations especially for youth

Broad and vague question to be honest. Families in other centres have an array of places to go and things to do with their kids. A lot of things here are a bit costly to do regularly, and then for the rest of the time there is really only parks to go to.

Building our Scottish Heritage realising our city roots and history and that's it's not a Māori town

Build around free social activities. Biking is a great one. If you can build world class tracks, people come from all over the world to use them. And don't just focus on the entry level ones. It's the expert ones that get the global attention. Overall, we need more things that we can say are great about our city, and those kinds of things should never be 'oh our library is great' or 'far out you should come and see our park!'. It should be like 'yeah, but have you seen our biking tracks?'

building more facilities for residents to enjoy. update playgrounds and parks

Cheaper rates

clean up the streets to bring a sense of pride into the city! more community events, with better advertising

Close Esk St to cars and encourage buskers, continue to encourage street art. Allow people to open some different bars

Communication is always the key

Community events that build pride and community collaboration. The excitement around painting of the murals was awesome.

Community Resilience in the form of Climate Resilience; must make and repair community bonds through climate action (will become super important for when a Climate Disaster occurs).

complete the museum ASAP

Consult more on issues. Stop investing in things that are not core council work.. Frivolous trips to Japan etc

Continue to operate a good robust civil defence operation, with full transparency.

continue to upgrade the main city buildings to bring more people into the central areas of town. Provide places where people can meet.

Continued support of all public institutions

Continuing to develop functions for special occasions like those held in Queens Park.

Council should be advocating for our health services

Council should concentrate ratepayers money on facilities such as reopening the museum and not trips overseas to a sister city that has no benefit to locals

Create a food market area like Wanaka food truck market area. More activity in the CBD

Creating community vegetable gardens everywhere. People feeding people and they are a wonderful way to promote community involvement

demolish the club hotel in Bluff, so there can be another oyster festival

Do the basics. Water roads sewerage drains, etc. Not politics.

do what they are doing now

Do whatever it takes to keep fees free at SIT. Invercargill needs new people and very few people are going to enrol at the cost of new fees for Next year

Don't neglect the majority of people/rate payers who speak English. Push back against central government overreach

Don't spend more than you need to, now is not the time for grand plans. Everyone's wallets are hurting at the moment. Rates have increased a ridiculous amount as it is.

Effective law enforcement, support for health care sector

Empty buildings in cbd should be utilised or removed

Encourage neighbours to talk to each other.

Encouraging people to the inner city

Ensure all voices are heard and prioritizing co governance and true partnership with mana whenua.

Ensure continued access for children

Ensure voice of the different stakeholders is always considered. It takes a village to support families.

Ensuring accessibility for the elderly and disabled

Expand on social housing publicly not thru privatisation

Facilitate and encourage the wide range of groups and activities that are already present in the community.

Family friendly events in the centre of town and more promotion of the museum

firstly council needs to work as a team and not focus on personal individual agendas. You are being paid to do a job

Flatten out footpaths especially pram Xing's. These are diabolical for mobility scooters!

Focus on a smaller number of areas and do them well.

Focus on delivering infrastructure and minimize the councillors building of and spending on unnecessary projects.

free parking for the older people

Frequent engagement with the community, stakeholders.

Get a decent leader instead of a knob

Get Nobby to stop pushing his own agenda - 3 waters makes sense, and pandering to fringe views not backed by science is undermining all confidence in local govt admin

Get rid of its racist mayor

Get rid of the racist mayor and his old boy network

Get the museum sorted. Start getting on with managing the city and stop squabbling amongst yourselves. Do a restructure and remove some of the staff at the council office as it appears to be too heavy with too many managers

Get the new museum built.

Getting rid of all the things swept under the mat

Getting the inner city area safer and tidier

Gosh, not sure really but CCTV Cameras will be good as people will feel safer.

Have a noise control officer in weekends. Have a cat control program, cats should be desexed and kept on owners property. Clean up the streets and gutters.

Have more free stuff for rate payers

Having forums where the community is kept current with what are in the works so to speak

Having free concerts

Having more meetings open to the public and perhaps a monthly pamphlet advising of upcoming events and plans- asking for ratepayers input.

Help homeless, more accommodation options for those struggling

Help to fix the roads around the city

helping deter crime cameras etc to assist police

Hold more free events for larger gatherings. Get more food vendors out and about in popular places like Uncles is at Queens Park.

Holding more community events. The night market is a good example

housing that type of thing if monies allow

Hurry up with museum . And get all our attractions open

I am happy with the museum rebuild finally being decided upon and look forward to being able to visit when completed.

I don't believe this is a job for council

I don't think either of those are jobs the ICC should be doing

I don't think social housing is a local govt problem to fund. read of folks who have lived in council/rate payer subsidized housing for years

I feel there are a lot of councillors out of touch

I saw half off surrey park grand empty on Sunday it should be repaired so it can be used. not a good look

I see the Council's role is to continue to support all organisations that provide social services, sports, and recreational activities as much as they can. Supporting/facilitating the building of affordable and social housing should be a priority.

I think council should be attending to providing appropriate services to the community and being aware that rates need to be manageable for the ratepayers. I don't understand what you mean about the 'social aspects' of the community. I think the council needs to consider what the core duties of a council are.

I think current provision of venues is adequate

I think this is a difficult task, but some things are being done well

I would like to know what the council wishes to have achieved in 5 years and 10 years. Particularly expansion of infrastructure e.g. water and sewerage for the increasing households outside the boundary of 10 years ago. Much better to have reticulation than soak hoses for waste water

Icc should move their staff in to new intercity to show support for town and bring more staff to the inner city  
increase in recreational space and bike trails

Infrastructure, second water source and sea level rise mitigation

Insist the Mayor and Councillor regular liaise with the public

Is that council's job? More community grants? Promoting community events? But then ratepayers have to fund it through rates. Too many rundown barely habitable buildings not fit for people to rent . Pensioner housing is very good. More community housing self-funding and no cost to ratepayers.

Is that its role though?

Is this really the role of council? Maintain the roads, water services etc

Just carry on

just keep on providing places and events for people to meet, like what is happening in south city with South Alive.

Keep been on top of keeping the inner city modern - don't let shops spread out, keep on top of the roads. Don't waste money on a by election you should have taken the next person from the last election as it was only done just last year

Keep creating free family friendly events

Keep going on museum space. Very important. Improve ICC main building or rebuild. Time to improve it.

Keep our rates at a more realistic increases

Keep rates prices down

Keep the ears open for communication when needed. Respond to Queries to the front desk. VERY POOR  
FEEDBACK WHEN CONCERNS RAISED.

Keep the rates down

Keep up venues like rugby park, get the stand sorted out, get things like water tower reopened, keep on top of museum rebuild, reconsider covered public viewing at tuatara new house, sort out wachner place

keep up with building regulations

Keeping the public fully informed of any decision making.

Keeping up with community wide events esp. eucalyptus for children and attracting outside people to the city to boost tourism.

Less car centred, more easy city transport (pick up and go bikes) better bus coverage. More fruit trees as street trees, more community orchards and gardens. Fund South Alive to do more of what they do, it's successful. Focus on lessening isolation and loneliness through community connections not just in cbd as transportation is issue

Less use of out of town advisers for everything. Utilise local people & knowledge

Let more small business thrive

Let the public have more input

listen and do what you are told.....not what you want to do...

Listen to the community

Listen to the community & start future proofing

Listen to the concerns of the businesses and operators in the areas decisions are made

Listen to what the community wants

Listening to public opinion. Lowering the prices for splash palace as I go for fitness but can't afford to go

Listening to the community and replying to concerns, which they never do now.

Long overdue for city to become gateway to all tourist attractions with an International Airport

Look after the things the city has not just sell off or only look after certain things

Maintain current assets

Maintaining community sports grounds to a higher standard rather than just mowing them. Free memberships to council facilities e.g. the swimming pool for rate payers

Make est street car dress for entertainment artists

Make existing facilities available to all residents at a reasonable cost

Makeover of city centre has really upped tempo. Turn H and Js building into the Museum!

Make the. Centre of town alive with activities

Making land lords accountable for the up keep of their buildings

making the place safe from dope & crime

Maybe advertising weekend or weekday events

maybe stick with what councils should be doing, clean plentiful drinking water, flood mitigation, clean streets, good roads and staying out of business deals that cost the rate payers huge amounts of overrun money for too many consultants and other areas they have no need to be involved in.

More activities for all ages

More activities for Rangatahi that don't cost an arm and a leg. I feel like a lot of activities are designed for primary/middle school aged children.

More activities for young adults so they don't drink and cause trouble

More cameras everywhere.

More CCTV

More community events

More community surveillance

More Disable parks

More diverse sport facilities

More events

More events in Invercargill central Esk St

More facilities/organisation's such as South Alive providing social opportunities

More for teenagers to do and join together for a night with music maybe

More free activities for young people

more free community events

More further proofing

More housing for vulnerable, community events,

More inclusion. (Age, race, disabilities etc etc). More support of sporting events, sports facilities

More indoor activities during winter.

More inner city events, more food markets like the Hidden Market which was put on by local businesses. Brings people together and gives everyone something to do in town

more night life for young ones.18+

More night markets and inner city events

More opportunities to meet up or take part in activities.

More social housing particularly for elderly... Peacehaven recently signalled closing their rental units leaving some very elderly people in a vulnerable and precarious position. This should never happen.

more support and more activities

More support for local clubs and groups

More talking to public and residents , asking what they need .

More updating

Need a youth council

Need more things for the younger generation to keep them out of trouble. Police use to patrol the streets all the time. Lucky if you see one around town these days. If they were still walking the inner City streets then there may not be so many problems with tagging etc around the town.

Need to remove reliance on personal cars to get about, this would put more people on the streets with more time to mingle, community builds community.

Needs to do better on core services such as footpaths and gutters and road sweeping (very poor in my area).

Neighbourhood networks to be encouraged, not just South Alive, replicate that into other areas, use the local schools as hubs.

no idea. spend more time fixing potholes .

No more BY-ELECTION Use the ones who have just missed out save money.

Nobbys ideas for more going on in inner city great. Need to look after teens and young people. Use Don and Esk Sts more.

not a council problem.

Not council focus

not its job

Not sure as the new mall and surrounding streets are not actually built for Invercargill weather, and it just looks like Wellington or Auckland no Southern atmosphere

Not the councils job stick to core values

Not the Councils problem. Stick to pipes and paths.

Not their job

Offer more events for residents to bring together and provide opportunities to bring people and businesses into the city to safety net for when things change, such as smelter closure or economic downturn.

Perhaps advertise what is available to community better.

Persisting through challenges. Things can be damaged by a lack of common sense and education. Make these the norm and then they aren't seen for example garden projects and fruit and nut trees.gardening project and events.

Promote more community events

Promoting affordable housing and lifestyle

Provide a central database for local halls and council run or owned venues which community groups could use.

Provide actual things to do in this town, shopping in your mall is not an activity

Provide good camera coverage over main areas.

Provide more event in the city

Provide more for younger people involving young ones.

Provide numerous and satisfactory services and attractions for the the younger people to keep them involved and keen to stay in Invercargill

Providing for the majority and not the minority. Revert all signage back to english. Stop thinking only Maori have a heritage in Southland min goes back to 1860

Providing more funded public events

Providing more permanent entertainment venues for rangatahi

Proving value for my ever increasing annual rates.

Provision of more social housing for vulnerable people, more safe cycleways, more considered town planning.

Pushing for the next govt to get out SIT Zero fees scheme back to entice overseas students back. The new city centre shopping mall is wonderful and good to see Esk street empty shops filling up with new businesses to Invercargill. Can't wait for the new museum to be completed.

Put a census out for Invercargill city alone

Put biking tracks in. Put world class ones so it draws world class visitors

Put more effort into promoting events

Realizing the reality of cost of living and give families a helping hand

Recognise and provide services and support for more than just heterosexual white families

Reducing cost to access pool. Proving gommjnit events. Love the esk street events

Reducing rates by reducing commitment to large building works in the current economic circumstances.

Regular advertising about emergency boxes in homes

Regular street clean ups sponsored by local companies. Regular seasonal events in town.

Should be more venues for community groups to use that are of little cost.

Should be setting good examples of leadership and values

should have more place for traveller come to check in like the Bluff. When visitor come here no where to go.

Show exemplary leadership as councillors

show us more bout plans regarding new design and letter regarding reason high rates

Sort out the Council infighting. Mow all park and stream banks regularly.

Spend less money on unnecessary earthquake and stop putting terror into the citizens.

spend money in areas that have a positive impact. Not on a giant whale tail and walk way to the airport - Have you tried walking to the airport in a westerly? what a absolute waste of resources that should have been spent elsewhere

Start by making the question understandable!

Start listening to your people

Stay focused on core services and do them efficiently.

stick to core business stop building office and shop precincts

Stonewall the gobs\*\*te mayor

stop allowing the mayor to be racist, sexist, homophobic and completely out of touch, it's embarrassing. What sort of resilient community allows that sort of behaviour in 2023? Inclusivity is essential to a strong community.

stop behaving like children

Stop increasing the rates and also tougher penalties on wondering loose dogs in the community and stop delaying permanent for builders building or doing altercations for people in the community

Stop protecting buildings with no commercial value and let the oncoming generation see that there may be some future in Invercargill.

Stop spending money

Such a broad question. I don't require much from them but there is others that do

Suggest that a building facade clean up would bring real pride to the region. Look ar Oamaru.

Support all not just factions

Support community events. Look at more social housing maybe in more compact areas

Support SIT zero fees scheme

Support us to make ourselves feel up to the task of securing our safety. Our town is no longer the safest place to live, council needs to recognise this and support us to feel strong in the face of rising crime.

tackle the graffiti problem with all available weapons!! For so long I was so proud of our city for not being like the others, and now we are one of them. We need investment in removing graffiti the very next day, zero tolerance. Really sad to see. Take the lead.

Take an intergenerational wellbeing approach to all activities that council undertake

Take notice of surveys and community comments. Consultation should be real. Get on council ignore the people.

Taking seriously the threat that climate change will present and giving strong advice to all sectors on what they should be doing - this is absent.

Talking to the community to see what is required. Building a plan based on what is required - needs versus wants

That money should first be spent on essential services instead of trying to make things look better instead of making the budget to fit what you want to you should do what you can with what you have like every household has to do

That's why councilors put their hat under the ring for this answer

The Council need to push for International Airport for extra visitors or city upgrade will be a white Elephant.

The council needs to be more inclusive and respect their woman councillors. They have drive and vision from a different perspective from their male counterparts.

The Council needs to be more realistic about its citizens and more positive with its messaging all we seem to hear about is business and corporates

The council should think of more ways to combat the worsening effects of climate change. More so, more cost cutting measures in order to improve the economy of NZ which at present is really bad with the worth of NZ dollars going down versus other foreign currencies.

The infrastructure of Invercargill is shocking for the population growth.

The new shopping malls appear to be a boon. Older people need to be catered for.

they are doing the right service at this moment

They are doing very well

They need to be inclusive of all and non-judgmental of all. A little less crawl up the arse of old boys network and more supportive of fresh new insights. For the love of God please quit the batching about co governance and learn to work together, is that not what co governance should be?

This question doesn't make a lot of sense

to hard for this time of the morning to answer i would need a few more coffees or beers first

Transparency it always good. Everything Council is doing so far is great

Try to bring more business to this city. Retain people here. SIT used to have Zero-fee which attracted many students here.

Upgrade inner city building to meet the earthquake codes

Use English language first

Use social media more as half the time people don't know what is happening with events etc

using real forums and survey methods not sham (the public announcements after consultations but forgone results to meet councils obligations to consult)

Very important to keep what we have up-to-date , well-serviced and maintained. Make it easier for people to keep in contact with the council, particularly those that feel they don't have a voice.

We need a secondary water supply. All new housing must; where it makes sense, have a water tank, and solar panels.

We should be ALL treated the same. No discrimination between colour and race.

What a ridiculous question - half of Invercargill won't even know what this means. Know your audience.

What does that mean

What you can offer the nightlife, somewhere for cars to go and safely do burnouts, rather than in our local streets, and a place we can watch them do the laps rather than up and down dee street and feeling intimidated, even though I'm just trying to get through town to go home, after a great meal and finishing mahi for the night. To find a home for our Sunday market that is safe, dry and I can take my time to walk around. Make rent affordable to fill our empty shops in the suburbs as a good quality shop or restaurant you want to call into, not another second hand shop. Pop up fitness rooms

wider promotion of things they are doing - webinars, videos etc

Work more closely and be supportive of organisations that are more skilled in the area. And do something about the racist mayor to stop the divide

Work with community groups and engage them in the decision making

Would be lovely if the mayor could keep his politics to himself. He isn't bringing the community together.

**Reason for Rating: Library**

A first rate Library with great staff

A huge variety of books, free computer use and internet, free scans and helpful staff.

a larger range of on line books would be good

Accessible, great staff

All good on visit

allows me to find my search request

Always a fantastic place to visit, inclusive of all ages and walks of life, plenty of free activities for our youth

Always clean and warm

Always clean, warm and friendly. They actually listen to their patrons

Always very efficient with a great range of reading material

Amazing service, great access to books and digital technology, always innovative

An excellent library with great staff

Awesome service

Beautiful Library, calming atmosphere amazing technology

Brilliant service

Children to young at the moment

Costly but good.

Could do with wider catalogue, especially digital material

difficult to find what additional services are available e.g. craft sessions

Don't like layout. .. and a simple bother... When I request the library order a book they don't have in stock I never ever hear back unless they manage to get it and put a hold on it..it disappears into a pit. Quite frustrating and easy to fix.

Dull

Easy to use and friendly helpful staff

Excellent

Excellent

Excellent

Excellent especially now fines have gone. Thanks

Excellent service

Excellent service

Excellent staff & selection

Excellent staff. Extremely knowledgeable and helpful

Excellent with access and parking.

Fair

Fantastic

Fantastic for my grandchildren

Fantastic!

Fine

Friendly knowledgeable staff, free wifi, computers to access the net

good

Good

Good

Good

good

Good

good but not well advertised.. would go more if they was kids shows or programmes on

Good facility for people to use

good facility, my children use it

good knowledgeable

good now open 7days

good selection

Good selection of Book. Jigsaw puzzles. Information on everything happening in Invercargill

Good selection of books, helpful staff

Good selection of books. Staff helpful

good selection of services

Good service, gone off reading for a while!

good staff

Great

Great

Great

Great

Great

Great - love it

Great building post renovation, good services

Great customer service and range of early childhood programmes

Great engaging staff

Great facilities, helpful staff and good supply of new releases

Great facility

Great library service .

Great location

Great range, good for kids

Great selection, good staff

Great service

great service, friendly staff and good catalogue

Great service. great at trying to get you the books you want.

Great service

Great staff, collections and atmosphere

Great staff, facilities and books

Great, easy to use and friendly.

Handy

Happy with the service i get

Hate the parking

Have only recently joined the library - needed a certain book which I could not access anywhere else. Well I was looked after so well by the lovely staff - signed me up , found the book I wanted ( in the archives somewhere ) A very satisfactory outcome & a wonderful service.

Have to pay for new releases not right

Havent been in awhile but has excellent range of reading material

Helpful staff

Helpful staff easy to use for my new

I just have stated my level of support, useage

I love the range and quality of their board games

I use all the time

I use ebooks, very limited variety

I use it for photo coping etc good for what i need

I use Libby online it's awesome

i use the libby app only

I value the library more for research purposes rather than reading.

I'm a member but have found using my kindle more rather than go to the library.

It could benefit from a face lift and be more up to date with more modern libraries around the country

It is good I just don't have time to go there

It's great for students etc, not me, a deadline to reading something doesn't work for me

Kool

lack of open hours in weekend

Last time I was in the library it had alot of unsavoury people in it very unsavoury people init.

Limited selection but helpful staff.

Love the library. A real star. Such good staff

Love the support they give schools

Lovely building. Great array of books and activities.

May use in the future when I retire

modern, good selection of book

My child gets a lot of books from there

Nice building just not a reader

Nice place for research

Not happy that unvaccinated people were excluded from using the library.

Online use

Order my books through libby

Overall great. Take the kids there eveyr few weeks. Like the new no fines system and parking is good.

Parking dificult

Parking is expensive

Read books online

read ebooks from on-line

Satisfied

Simple easy to use

Staff and atmosphere

Staff and resources are fantastic.

Staff are lovely. Always new books. Handy for internet as I don't have a computer at home. Always clean and welcoming. J

Superb facility

The home delivery service is awesome

The library is a great place that anyone can use

The library is a great space

The library is fabulous

The library is pretty awesome but my children have grown up and I don't go anymore

The library would be more pleasant and appropriate place to browse books if it were to be organized so that children were not running around making a noise and disturbing the purpose of a library. There must be a better way to make sure children can learn to enjoy books and library activities in a way that is not at the expense of adult users of the library. May be The adult library could be upstairs - as the lift makes it easily accessible, and the childrens library could be downstairs.

this is an important part of the city

Too Americanised

Too many other reading options

use digital mostly like non fiction books

Use it all the time

very frequent user, love it, and so important to our community

Very good

Very good

Very good service

Very happy

Very helpful staff. Excellent archive service. Grandchildren enjoy services and events for children

very well run

Waste of time

We will become members as is a great service for our family

well laid out

well run and layed out

Well set / Friendly

When I used the library regularly it had a very good selection of books available

Wish there were more ebooks available...I actually download from ChCh library because they have a lot more books and magazines available.

Wonderful service. Be great to expand the digital library content

Would be good if you could get a hot drink.

### **Reason for Rating: He Waka Tuia**

I am working when it is open

It's not open

Māori bias

Needs direction and stick with decisions rather than wasting money

Opening hours suck

Not sure whether is open

Not too sure

Not having interesting exhibits

I speak New Zealand English

\$39m a waste of money. Should have stuck with the old museum

A disgrace to have closed it. Should be a number 1 priority to have one. Even a temporary one.

A waste of Ratepayers money

A waste of ratepayers money

A waste of ratepayers money this place

Against anything that has a Maori name

Amazing!

Be good if had a name that we knew what it was, don't see much publicity about what's in there

Bit flat

Boring and maori name

Boring, small, limited.

Can't park near it.,, not in a good location.

Creative, innovative, inclusive

Diificult to access

Do not understand Maori

Do we have one now

Do we have one now museum closed

don't bother going to it as it is not really our museum anymore. Just a shell. Having the cafe in the old museum was great as you could have a look around and meet up for lunch/refreshments etc

don't know what is it

Don't know what that is

Don't know what this is

Don't know what this is

Don't know. Haven't really been in there much.

don't understand maori,

English please

enjoy visiting

Eww

Excellent place

Good

Good central location, but we need something bigger

Good displays

Good soace but no community gallery for unknown artists

Grandkids enjoyed the visit.

Great space

Great staff great exhibitions but far too small

Haven't really enjoyed He Waka Tuia due to size, lack of collections

Child at school trips love it

I do not visit our museum since it moved.

I don't understands what this means.

I have never been inside. I did however visit the old museum

I haven't gone, the museum didn't need to be moved. In relation to ther cities the museum was close enough to the city centre

I haven't visited the new temporary Museum

I liked the Queens Park building

I only speak english

I thought the museum is condemned?

Iam still learning whats there.

In the CBD therefore not readily reached.

In the wrong place

Innovative

Innovative and wonderful.

Insulting

it isn't a museum

It's a great use of space and fantastic we still have a place to go for art

Joke

Kool

Last time I visited the museum I enjoyed the displays on offer but now it is inconvenient in placement and opening times.

Looking 4ward to Museum completion.

Love it, a great place.

Love what is done with the space provided

Love what they are doing but old museum should never have closed and it is taken too long to replace  
marae not museum

Massively subpar compared to the original

Modern

More effort should have been made to redevelop the existing museum, there's too much ratepayers money being spent on the new planning and storage facility and local designers are not being used

My grandson and I found it a bit dull

My kids have grown up in a city without a museum. They have no sense of Invercargill's history and have missed this greatly.

Need a museum not an art gallery

Need a proper place for people to visit

Needs to be opened and so miss Anderson Park art gallery

Needs to be. But more open and welcoming

Never been want our old museum back

Heard its good

Doesn't appeal

Nice facility

No convenient parking as in the old facility

No easy to access if all the parking around it is gone

Non accessible

Non existent

Not a museum

not an option, not user friendly like the old museum

Not easily identifiable. Have not been here since the old museum was closed

Not interested

Not interested

not interested

NOT INTERESTED

not my thing

not needed

not sure what that is

Not sure what that is, Museum you mean? as far as i know it's closed.

Not sure what this means

Ok

OK

OK

Ok

Parking is a big issue, I loved the old museum and gallery

Parking is expensive

Pathetic

pathetic

Please don't go all MfÅori on us now

Please put in english I have no idea what this means

please use our English language so I know what you are talking about

Real waste of money the whole debarcle

Same as above

Shocking, not worth the cost to the community

Small

Small but good, good for a temporary museum

Small venue, doesn't feel part of council facilities

Small. Small focus. It's nice and all but hardly a museum.

So disappointing/ waste of money -700,000pa

Some interesting exhibitions. Staff friendly

Something to see fortnightly. Had greatniece's there for 2 hours playing with activities last week.

Staff and atmosphere

Terrible place to have a museum Never entered the building. terrible for parking. Not interested in it.d

The long time that we have been without access to the museum has been a big disappointment

Thet name means nothing to me, and have heard similar comments from visitors. Call it Southland Museum or similar. Location not ideal

Think it's a waste of money

This is a joke. What sort of city doesn't have a museum? It's an embarrassment. It's not a museum, it's an old bank!

This place frustrates me, I love a good museum but I do not like this one, it has no personality, no feeling of history or heart.

This place is amazing!

this whole area has been very badly handled for a long time

Too slow to rebuild the museum

Too small

Too small

Unhappy - names should not be changed - no public consultation - more English speaking people

unsure

Very basic

Very nice but under utilised

Very small

waiting for new Museum

Wasn't much for kids when we went

waste of money

Waste of money

Waste of money

We need a proper museum asap

We need the history side of things to see how far we have come

We visited play 2.0 and it was out first visit, kids had fun and we went back, still pretty gutting that my daughter is 6 and never seen our museum though.

What is it?

what is that i dont talk moari

What is this

What is this

what is this in english please

What is this? English translation please!

What is this? That museum place on kelvin street is very poor I took out of town visitors there and I was very embarrassed there was nothing there. Get on and sort the museum. We have great history in the invercargill and Southland region including Stewart island and the sun Antarctic islands

What is this. Write in English as I don't understand foreign languages.

What on earth is that word?

What that?

What the hell is this? English please!

What's this

What's the point? I've visited twice and it seems a lot of space but not much to look at that is interesting or informative. It certainly doesn't have the atmosphere of the old museum. With no parking provided it doesn't seem worth the effort.

What's this? Meaningless name!

WHO ? I AM A NEW ZEALANDER

Will do until bigger museum built.. like the changing displays though

### **Reason for Rating: Splash Palace**

A good kids facility

A great pool, just need to utilize all pools often.

A great venue

All good when swimming

Amazing facility

As good as any other city's in NZ

Awesome

Brilliant place for invercargill

Brown alerts has put me off.

Chloring affects me

clean and tidy

clean and tidy water a good temperature

Clean. Assessable.

Clean. Warm. Staff very good. Pool water clean. Shower areas always clean.

Congestion in foyer with new configuration

Cost is high so don't like to go

Could be cleaner, car park needs repainting, better lighting. Cost is fair, space inside is good, always plenty of family friendly events during the holidays.

don't use but essential for kids

Don't use but have taken family members.

Easy access, pleasant staff, great facilities

Enjoy Splash Palace

enjoy the new slides

Enjoy watching my granddaughter learn to swim and being able to take my other grandchildren there when they visit from afar.

Excellent

Excellent

Excellent

Excellent & cheap

Excellent facility

Excellent for kids/ visitors love it too

Excellent sporting venue, multi use - lessons, swimming, diving, family fun

expensive

Expensive

Expensive. Staff can be less than pleasant.

Fabulous facility for my grandkids

Fabulous service. A real gem for invercargill

Family friendly

Fantastic

Fantastic complex

Find it hard to get out of big pool after aqu jogging as I need a knee replacement

Fine

Fun for kids

getting tired, especially in the changing room areas

Good

Good

good but expensive

Good facilities that are well maintained

good facilities, could have more individual cubicles to change

good facility but don't use it now, although have done so in the past

Good facility for all

Good facility for those who use it

Good for kids adults who wish to use

good for swimming

Good for young people

good for young people

Good overall venue

Good to see new facilities. Last time I was there the changing rooms and showers were a disgrace.

Great

Great

Great but kids too young to use be too expensive when they are old enough

Great community facility however the children's lessons are not great and need a refresh. Kids bored and not into it, not very professional lesson structure.

Great facilities

Great facilities

Great facilities and ease of use

Great facilities for families

Great facility but not enough space at peak times for multiple areas, ie swimming clubs, lane swimmers, recreational children

Great facility for families

Great facility. Although since Splash Palace have closed the entrance to the pools near the cafe, non swimmers now have to walk through changing rooms. This is uncomfortable for people having so many people walking through there.

Great family venue but getting very expensive

Great for all ages

Great heated pool to have in our city

Great place

Great place I personally dont use it

great place, there 4-5 times per week

Great space

Great swimming pool

great venue for swimming

Great venue. Haven't thought about going there recently though.

Happy with it

have bursts of going there but got sick of ending up in hospital with cellulitous . Also don't like the new set up. celulituous

Have not used myself but grandchildren do

Heading in the right direction. Poolside Staff are unprepared and unsuitable for their daily job.

I do not use the pool, and now have no children to take. Price is also a factor.

I'm not personally interested in using it, my granddaughter attends lessons there and they're often canceled and not replaced. I don't agree with the policy for the changing rooms either

If I pay rates for this why do I have to pay more money to use the pool? Once again subsidising other people's expenses.

important for the city

Is okay but very rarely use it

It's all good

It's not a nice place. Wish we had another swimming pool option

It's ok. A bit grubby

Its good

Kids grown up

Kids pool could be better. Lazy river. Upgrade sauna and plunge pool

Lot of fun to be had

Love it

love it

Love this place! Just wish weekend hours were later.

main pool too cold to use it

Modern, clean.

my choice

My husband uses this and it is good.

My wife uses this 3 times a week but doesn't like the changing rooms

Needs updated and a good clean. Dirty pool tiles. Peeling paint in changing rooms. Hate going when changing rooms closed

Not fond of the hygiene levels

Not happy on hearing about males that men identifying as females can use women changing rooms. my grand children stopped going unless they are with an adult.

Not user friendly

Ok

Overall great, though often we find the wave pool a little on a cold side, and the family showers are so brutal the kids cry - need some softer heads on the showers

Pool in Bluff and sea to swim in .

Pretty decent, good facilities for kids. Would be good to have more events for non kids

Pretty happy with what's on offer

quite popular which is good

Regular user

Seem tidy and clean

S\*\*t hole

Should still have separate biological sex facilities

Staff and facilities

Still too cold to swim there.

Stop the fuss with the changing rooms. People can use the family ones or go away

Stopped taking the family there when they let Men in the female changing rooms.

Suitable size pool not enough parking however.

Too dear to go often

Too expensive

Too expensive

too expensive

Too expensive

Too expensive

Too hot for swimming

Too noisy for me

use rarely

Use to go regularly but am unable to at the present time.

Used more when kids were young

used when kids were little and may use again when circumstances permit.

Using on Green Prescription

Very difficult to find a time after 5pm week days to swim. Have to wait till after 8pm and still crowded.

Very good

very good facility

Very good facility, disappointed the recent transgender rooms request was given the time of day by council  
 Visit with grandchildren  
 Was here most days when kids played sports but haven't made the time to swim myself  
 Water not inviting.  
 Wonderful facility for families.  
 Would like more and isolated fitness and rehab classes . So hard to dodge all those over active male teens  
 yes, love going here

### **Reason for Rating: Bus Service**

A lot of poor driving/don't always feel safe/drivers grumpy  
 Always seemed more hassel then it's worth.  
 As I work shift work bus timetables do not work for me  
 Average  
 Average  
 Because I have limited mobility I have to get myself to where I need to go rather than consider using a bus.  
 bus is not practical for anything I do  
 Bus not near my home any more. I have to walk ten minutes to get to a bus stop.  
 Bus services are terrible - 2 hours from Windsor to the hospital. Needs to be more often and more efficient.  
 Bus stop is too far away to walk to for many in my area.  
 Bus stop outside house but I go to Splash Place daily so bike or take car as it's quicker. But am looking at using the bus more.  
 Could be improved not going up narrow streets and having to give way cars to often.  
 Do use and children don't have a direct route to school for them to use  
 Does not fit in with times for work. Easier to take my car to work  
 Doesn't run early enough in morning/late enough at night and routes don't cover large enough area, not enough stops or shelters  
 Doesn't run frequent service near me so have never used  
 DON'T HAVE A BUS SERVICE  
 Don't have one in Otatara  
 Don't use it but people say it's very poor, don't seem to know what's coming when.  
 Don't use it enough, because it isn't frequent enough.  
 Don't use live in otatara  
 Don't use, who wants to take forty minutes to get home from work when you could walk it in 15-20. No bus early am for workers and none that fit in with my finishing time  
 Don't use. Used to have bus stop nearby but no longer  
 dont use it due to diability  
 dont use this service .but may in the future  
 Drivers mostly friendly current bus route very convenient. Would like more buses but see many empty buses during the day so realise not enough people using the service  
 good reliable service  
 Good routes  
 Great service, could be cheaper, as sometimes paying for parking is a cheaper option  
 Has been taken away from our area, too far to walk to now.  
 Have a car and dont live on a bus route

Have to walk quite a way to catch a bus. I would use a bus on wet days as I bike otherwise, but can't be bothered as I get wet anyway walking to and from bus do take car.

I do wish was a map of

I don't go into the city center like i used to

I don't use the bus services but my kids do for school and love the bus card system

I need to use the bus network, but work from home.

I would like to use more if it is free. It wasn't meant to make money.

Inconvenient. I can walk to town

Is okay but dont really use it

It is easier in the car than to wait in the rain for a bus. No bus shelters in my area

It never runs late enough to get home so can't use it

It seems to cover the major areas of the city

It's a joke

It's great there's a bus service and I'm sure I'll use it in future

Kool

Live on a bus route. Bus is often empty

m

may need this in future

Mostly punctual, flexible pick up/drop off service, friendly drivers.

My family uses the bus service and finds really good, pity there is not an earlier one for my daughter to use to get to work on a Saturday.

N/a - main depot in town, no coverage. Really bad.

Need to advertise it

Never used, no service in my area

Nice and handy bus stops where I live. South Invercargill could do with a bus stop/shelter for bus travelling south.

NIL TO OTATARA

No bus service here in our area.

No bus service in Bluff or into Invercargill

No bus service in Otatara

No bus service in Otatara

no bus service in Otatara

No bus service not relevant to me

no service in our area

Non existant service

non existent service

None out our way, which is not more than 5 km from town. Bit stupid

not an option

Not an option

not applicable

not available to me

Not convenient for me

not enough people using.

Not frequent enough

Not frequent enough

not planned out well and not in my area

NOT PRACTICAL

Not really useful

Not regular enough, otherwise good service for those who are happy to walk from the bus stop to their destination

Not required by me

Not sure I have ever seen a bus in my area and Invercargill is close enough to walk also good parking around town

Not that comfortable because I need to go to a bus stop to catch a bus.

Not useful for me or my student child, the busstop has been cut off our run and there is no shelter from the weather on the new run which is miles away from our old stop.

Now feels unsafe

OK

Piss poor. But that isn't the buses fault, it is fundamentally a planning issue which I doubt will ever be addressed.

Reliable

Rubbish. Can't waste the time on a bus

Seems fine but don't use it

Seems to be designed around school times

Shocking. Bus routes are awful, connections to buses to other parts of Invercargill mean the ride takes a huge amount of time, can't access Otatara, Sandy Point, the beach, Bluff - hopeless.

Stop going down our street where we have a few elderly who used the service. too far for me to walk to bus stop.

Stupid cause you need a bus card to use that service and you need to go to ICC to get it.

Takes too long. Big circular routes. Can walk faster than having to go into town then change bus to go back out again.

The bus doesn't get me to where I wish to go

the change of direction was shocking in Clifton. Both drivers and passenger not happy.

The last bus is too early for me to get home

The service takes far too long to get into town

There is no bus service in my area that is useful to me.

Time table doesn't suit me

Times and weekends/ areas may change daily

times not suitable

Too painful to use.

too slow, we need more shuttle busses and shorter routes or even e shuttles

Useless timetable

Very limited!

Want to use it more often

Waste of money in this size city cheaper to run a fleet of free Taxis

We have a bus that goes past our home many times daily - so if I have need of one, I will certainly use it.

What bus service the new routes make no sense backwards

Why do I pay rates into this when I don't even use it? I shouldn't have to subsidise other people's expenses.

Won't get me from home to work in Waikivii

Would never even consider catching it.

would use a lot more often if more frequent service, also evenings and weekends

Ya ok

### Reason for Rating: Council Venues and Events

A good variety of entertainment on at venues. But not happy with Ticketec operating bookings as it increases the prices. It seems like a double drip for Council.

A great atmosphere

Admin a bit shaky at the present time

All good

all okay

Always enjoy shows at civic theatre

Always very nicely dine

annoyed rate payers pick up tab for professional rugby. ie bailing out rugby union for venue alomst 100% for rugby. And I am a rugby person.

Average

Average

Awesome

Awesome events, some venues are under utilised

Back in the day I used them

Beautifully kept

Below par. Sub events and venues are rough

Brilliant

Bring lots of variety to Invercargill

Can not afford to go to shows.

Can't comment, Stadium excellent

Civic - perfect. Rugby Park - ILT could pay more?

Civic is good

Civic is good for shows, nothing wrong with it. Rugby parks other stand needs fixed.

Civic is lovely

Civic lovely venue

Civic Theatre

Civic theatre and Scottish hall are wonderful venues. Rugby park needs some attention for the average Joe. Not the corporates.

Civic theatre good venue

Civic Theatre is amazing

Civic theatre is classic.

Civic theatre is excellent

Civic Theatre is fantastic.

Civic theatre is great,

Civic theatre is great, rugby park is a liability that the council should never have bought into and the Scottish Hall is a liability

Civic theatre is lovely but needs more happening, more frequently, others like Rugby park are pretty poor

Civic threatre great rugby park disgrace

Could be better utilized and made more accessible to all

Delight going to civic

Do the job

Don't have time and money to go to too many events

Enjoy going to shows at the Civic. Museum was a great place to visit. Should never have been closed. Tuataras need to go back in the Museum

Enjoy the odd event at Civic Theatre.

Excellent

EXCELLENT FOR WHEN I ATTEND

expensive

Fabulous

Fantastic venues

Fine

Fine

for shows/entertainment

good

Good

Good

good

good

Good

good

Good

Good - just keep up the maintenance and attract more events.

Good but could be utilised better

Good facilities

Good for a city of our size need more people

good quality

good variety

good venues

Good venues

Good venues

Good venues

GREAT

Great for the region

Great spaces and great services

Great to see more activity occurring in the civic

Great variety of events

Great venues

Happy with these

Hard to find out what's on if you don't use digital media. Should be more advertised in the Express.

Have attended shows at the Civic and also found the Covid vaccination centre here very useful.

I found some of the venues older and in need of some maintenance while others had been refurbished nicely

I really love the Civic Theatre

I visit them often Happy  
I'm grateful  
Inder used  
Interesting mix. Well advertised.  
Invercargill has many great venues and facilities  
Is okay but very rarely use it  
Live the civic for shows  
Looks good from outside. Keep the English names please  
Lots of choice  
love the civic  
Love the civic theatre  
love the Civic, Scottish hall is quite a good venue too.  
Meh, okay.  
More maintenance required for rugby park  
more than happy with  
Most venues are dear to attend with a family  
Mostly use civic theatre to attend events  
Need more events  
NEED MORE TOILETS  
need to centralise facilities  
Need to fix seats at Rugby Park  
Nice facility  
Not keen on council running events  
O.k  
Ok  
ok  
Ok  
Ok  
OK  
ok  
ok  
Ok  
OK  
Okay  
okay  
old  
Only been to the Civic Theater, lovely old building  
Only good for a one of occasion, not something I use all the time. Lots of money focused on things we don't use much  
Only used main theater and sound system needs up dating its rubbish  
Overpriced to hire and looking tired  
Pretty good but rubbish does accumulate in grass areas along main streets. Also plant more modern trees.  
pretty good for the size of the town  
Really need updating.

reasonably good

Room for improvement. Missing a bit a magic, flare, imagination, spark.

Rugby Park and Scottish Hall could do with some work.

Rugby park grandstand state

Rugby park is a shambles and embarrassing to watch the stags games on TV to see most of the grandstand not able to be used.

Rugby park is old dingy and dirty

Rugby park looks like a run down club rooms. If you want to get a better sporting culture and more success you need to invest in renovations. Why is half the grandstand closed off when people can sit in boxes above it.

rugby park needs work, Civic Theatre fantastic

Seam OK

Seems like a good mix of events happening, although I feel there could be more use from different sports and events at rugby park

Stadium Southland and the Civic Theatre are very good

the civic is awesome - great staff and events

The Civic Theatre is a lovely venue. I don't have occasion to use the other venues.

The Rugby Park grandstand needs money spent on it urgently if we wish to attract more events

The stadium is awesome - world class in fact. Not sure what else there is.

Theatre is awesome, but expensive

There is never anything that interests me, i don't have kids and don't like sports and that is pretty much all that is catered to

These are all very good.

These are good things to maintain for lots of different reasons

They are fine

They are good

They are ok

They are ok

They look well maintained

Too expensive to use, especially Civic theatre.

Top notch

Tremendous.

Use rarely but adequate

Very good for those using them.

very seldom

Well cared for, functional and community focused

Well looked after, multiple uses

well publicised. ( not)

What does Scottish Hall get used for? Not a place in familiar with or have been in.

what i have used are good

Working on it

Would be good to see Rugby Park open the whole of the grandstand. The councils sports grounds need to be maintained to a higher standard.

Your events do not interest me.

**Reason for Rating: Parks**

A great asset to this city!

A treasure for the city.

Absolutely amazing

Absolutely beautiful parks with heaps of events and things going on there.

Absolutely love the parks in Invercargill

All these are assets which should never be taken lightly

Always a joy

Always a pleasure to visit

Always beautiful

always tidy

Always worth a visit

am in these regularly, most weeks.

Amazing up keep of gardens and equipment around

Are beautiful

Are lovely alot of money is spent on them.

Are well kepted

As above.

Awesome

Beautiful

Beautiful

Beautiful

Beautiful

Beautiful

Beautiful

Beautiful - top notch

Beautiful and lovely for visitors

Beautiful and unique

BEAUTIFUL AND USEABLE

beautiful and well kept

Beautiful and well looked after

Beautiful but again not used often enough

Beautiful but often neglected.

beautiful, tidy, overseas visitors rave about it

Beautiful! Please continue maintaining them as you do.

Beautiful. Love them.

Beautiful. Love them. Free and family friendly

Beautifully kept areas

Beautifully looked after

Being a dog owner I strongly advocate for Oreti Sands as a dog park with ongoing maintenance

Best in NZ

BEST IN NZ

Best parks & green areas in NZ

C\*\*p

Enjoy Queens and Andersons Park

enjoy the green space

Enjoy these but they need more attention

Enjoy walking around Queens park

Excellent

Excellent

Excellent

Excellent

Excellent

Excellent facility especially Queens Park a place we are all very proud of

Excellent parks

fantastic

Fantastic facilities, free and accessible for all, nature at its best.

Fantastic for all

Fantastic space in a convenient location for all

Fine

Gem of Invercargill very important

Generally great but the new direction of lots of grasses as landscaping round town is boring to look at. Get a designer who is local. Get rid of cabbage trees too.

Good

Good

good

Good

good

good

good ,i bike in the park most weeks

Good and relaxing

good but need new kids grounds or up to date weather proof play grounds

good condition, well cared for

good for a wander

Good place to go for a walk.

Great

Great

Great

Great

Great

Great

Great

great

Great

great asset

Great on the whole, well managed and great ideas

great parks  
 great parks (joke about the tree problem in Qpark just a money gatherer  
 Great parks and appear to be very well looked after  
 Great to visit  
 Great variety of parks and well maintained  
 Great we are so lucky and appreciate Queens Park.  
 Great well maintained  
 health reasons can't walk far  
 I do not feel safe in the parks on my own.  
 I find Queens Park a very relaxing place to walk  
 I hope more native trees will be planted.  
 I love all the parks.  
 I love the green spaces and the walking tracks that some have  
 I love the parks all around Invercargill  
 I would like to see access to Anderson house returned  
 Invercargill  
 Invercargill has lovely parks.  
 Kept so tidy  
 Like Queens Park. Children are well catered for  
 Look great.  
 Looking good, maybe a few more BBQ area's.  
 Looks good  
 Lots of good parks around  
 Love how we'll maintain they are. They always look stunning  
 love our parks  
 Love queen's park should be more events food markets in summer bands  
 Love Queens Park  
 Love Queens Park - like the hidden Central Park in Invercargill!  
 Love queens park but would like more animals  
 Love Queens Park, shame about all the tree felling  
 Love the parks.  
 Love them  
 Love them!!  
 Love to spend time in Queens Park.  
 Lovely  
 lovely  
 Lovely garden well kept at Queens Park  
 lovely grounds. City can be proud of.  
 Lovely. Well maintained.  
 m  
 More variety of equipment would be great to see, most parks clean but some on southern side of town not so much  
 Most of parks are just a large piece of grass with a playground on it. It would be appreciated more variety of distractions such as ponds, game tables, pay to use barbecues, picnic areas.

Need more play space for under 3 year olds

Need to be kept tidier with more bins.

Needs more improvement

Never

nice , clean

Nice facility

Nice parks - keep up the maintenance.

Nice to look at and go to with the children

Not enough free parking for workers, I don't get paid enough to pay the high prices for long term parking in this town

Not enough patrols done at night 3am parties in children play ground Organisers having to clean up broken glass before we start park run ..

O.k

often

ok

ok

OK

Ok

OK condition for sports.

Old golf course out at Otatara/Sandy Point. Out there 4-5 times a week. Fantastic facility which needs to continue to be maintained and mowed.

Only the very occasional golf game there

Our parks in invercargill are terribly out dated compared to other towns and current uplifts they are doing ive been travelling a bit latly and the new parks else where even feel safer up high parts of the play ground than our ones especially for younger kids

Outstanding generally but the stampers needs work.

Overall really good, however when we visit other cities we marvel at the playgrounds and investments made for the kids - I think INV does lack focus here. The classics are great at Queens park but me oh my do we need some new play attractions and better maintenance of the existing ones. One thing that really annoyed me was some beaut warm summer days, packing all the togs and gear and taking the kids down to the wet area to find it wasnt in order, or turned off for the summer - way too early!

Parks are a significant feature in INVERCARGILL. Beautiful spaces for those who choose to walk.

Parks are awesome. I meant to score a 5

Parks are exceptional. As are the cemetery and all garden plots around the city.

Parks are great as well.

Parks are great place to walk in and take the dog and kids to

Parks are largely great, good job

Parks look good

Pleasant

Pretty good

Q's Park excellent.

Queen's park is always a winner. Decent number of parks.

Queens Park a jewel. Outstanding. Like to see Otepuni gardens safer and more attractive to people.

Queens Park an awesome asset

Queens Park and Anderson Park are the jewel in the crown

Queens Park can be very enjoyable and is beautifully kept. However I worry that spraying is carried out with rarely any signs posted where sprays have been used.

Queens Park does not look or feel as good as it used to be

Queens park great. Love all the little ones. Would love to see more eco approaches. Would love to see more biodiversity corridors

Queens Park has to be one of the best in the world. A former golfer I have spent many hours enjoying the trees , birds & general scenery for many years . Such a shame we have to lose the big trees , but certainly due to their age they must go for safety reasons. Have seen the devastating results after one has fallen - thank goodness no casualties over the years. The Parks & Reserves boys & girls do a wonderful job with the new garden plot plantings around the town & also with the many other duties they preform. Wonderful job they do. We are so lucky to have such a marvellous park in the centre of the city. It is much admired by visitors - have spoken to many from other parts of NZ & overseas

Queens Park is a treasure. We are so lucky to have it.

Queens Park is a wonderful asset - hope this never changes

Queens park is a wonderful asset for the city

Queens Park is an awesome facility which is well regarded nationally and internationally

Queens park is awesome. The others are fine

Queens park is awesome. So are most of the other parks in the city. This would have to be one of the councils shining lights.

Queens park is beatiful and very well maintained

Queens Park is excellent

Queens park is fantastic

Queens Park is fantastic a regular hangout. Absolutely love the Otepuni Gardens too

Queens park is great

Queens park is great, along with Bainfield park and Anderson Park which I would like to see used more

Queens Park is great.

Queens Park is lovely

Queens Park is lovely i enjoy taking my dog for a walk

Queens Park is lovely, but some of the smaller parks in Invercargill are not s well looked after and in Bluff they are looked after at ll

Queens Park is lovely. I don't often go to others

Queens Park is well presented,Sandy Point is a huge asset for those with dogs (t)üëĩ

Queens park is wonderful

Queens Park is world class

Queens Park kids playground needs an upgrade in the types of play areas available. See for example the stone and bucket set up at Elizabeth Park which is great, or the varied types of play equipment in Henley's Farm Playground Queenstown.

Queens Park need a new playground

Queens park needs a Facebook page of its own - offer more gardening lessons

Queens park needs a smooth asphalt path throughout! For kids scooters and blades, the main path from Gala to Herbert is atrocious.

Queens Park occasionally

Queens Park particularly. Great

Queens park the best in the Country

Queens Park top class

Queens Park top rate

Queens parks lovely and other smaller parks seem well kept

Really good

Reasonably good

See far better parks in nz then our park

Seems to be something for everyone

slipping a little due to reduced gardeners

some of the regulations regarding there use

some use

Spectacular and well maintained, a pleasure to spend in recreationally, I use various parks and reserves daily during exercise.

Starting to look a bit tired

Stunning, protect at all costs

superb

Tea kiosk is an outdated embarrassment

The are great green space areas well looked after, for the most part, and a good family area to visit and picnic in.

The dog park is a disgrace for our dogs

The dog park is an embarrassment, it is a mud but unusable, smaller towns have better parks ie, Balclutha, the council invests nothing into its dog park

the main ones are great, the minor ones are a little unloved by council

The parks are one of the best things about Invercargill, love them and we make use of them almost every day.

The west side of queens park. Great that those old trees have been removed but get up to date with modern plantings and plant natives not more pines and exotic trees. The trees along herbert street are a mess. They drop leaves and branches and are old fashioned and leaning the sides of the centre area is a mess needs sprayed and when they mow it the clippings go all over the road.

These are lovely to walk through. Kept up well

they are beautiful, but the playground is old hat now, we could do better when the weather is poor, like an indoor picnic area and climbing wall perhaps, but not to be used for drug dealing at night.

they look very good

They look well maintained

Toliet at Russell Square

too many but Queens Park and Anderson Park are great

Top heavy with staff.

Top I New Zealand!!!! Well maintained. Biggest assett tour city

use Croquette club in Queens Park

Use frequently

Use Queens Park every few days

Use several times a week

Use them a lot for running events

V well maintained

Very good

very good

Very good

Very good

Very well cared for. Excepted the native bush. Thomson bush, Seaward bush should have more pest control animals and weeds. Track on Bluff Hill needs the gravel spread which was helicopter in before covid. More weed control at Omaui reserve, plus around the Estuary and out at reverses in Otartau.

very well done

Very well keep, queens park is a stand out

Walks

We are very lucky to have been gifted some beautiful areas that the council keeps very well. Pleased to see Anderson Park back but feel that the Art Collection should be back there where it belongs.

We have some beautiful parks

Well cared for parks and gardens

Well done and visit often

well kept

Well kept.

Well looked after and always take our visitors to see them

Well maintained

Well maintained and admired

Well maintained and beautifully planted- so relaxing

well set out and safe places

Wonderful assets

Wonderful green belt and queens park should have some trees replaced as some are dangerous in our winds

Wonderful. Love garden displays around city too. Parks and Reserves - take a bow!!

Wow, awesome. Did tour of playgrounds with family, it took a month.