

Aquatic Services

2024-2034 Activity Summary

The Aquatic Services Activity caters to a wide range of users. The region's aging population is not only expected to result in an increase in the number of facility users, but impact on services and facilities due to more health and rehabilitation-related requirements.

A shift in focus on fitness, sport and recreation related aquatic activities will require a facility that offers multi-use space (i.e. water depths, temperatures and accessibility). Splash Palace will need to provide new and exciting recreation concepts and equipment every year to ensure best possible recreational use of the facilities by all other users.

Overall usage of Splash Palace is expected to increase over the next 10 years, which will effect levels of service such as pool, spa, sauna and leisure space requirements, as well as cleaning resources, waiting times and availability of equipment.

Key Projects

One new project is planned to upgrade the changing rooms at Splash Palace. This will result in a higher number of family changing rooms suitable for a range of customers. This project is being implemented in the first year of the Long-term plan, is forecast to cost \$1 million and will improve the level of service.

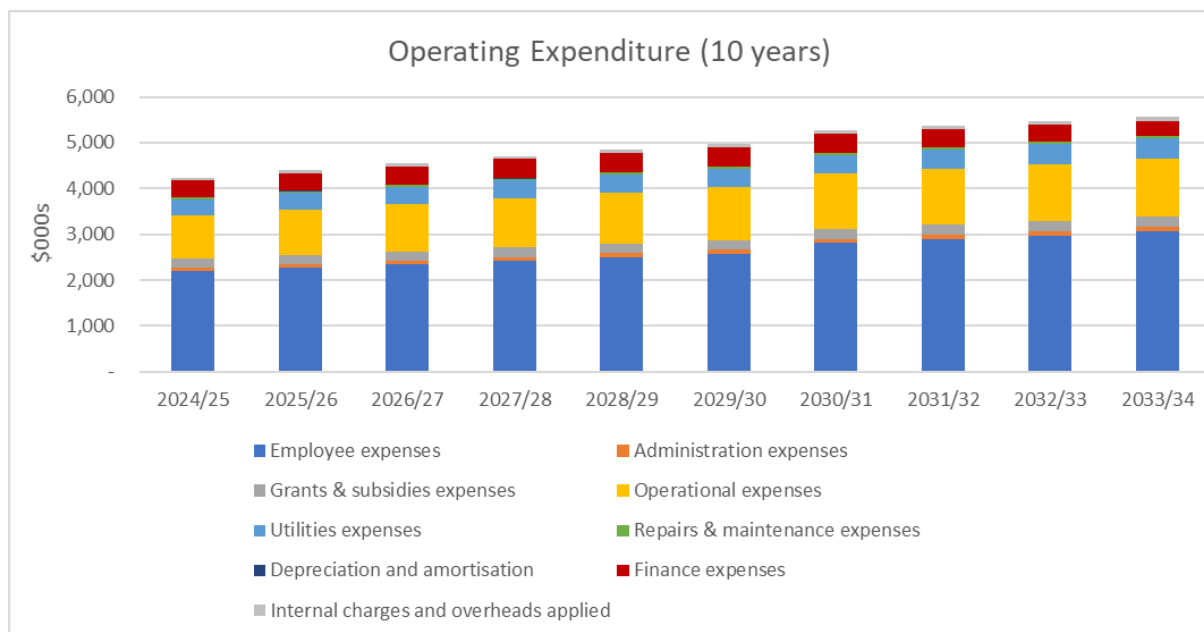
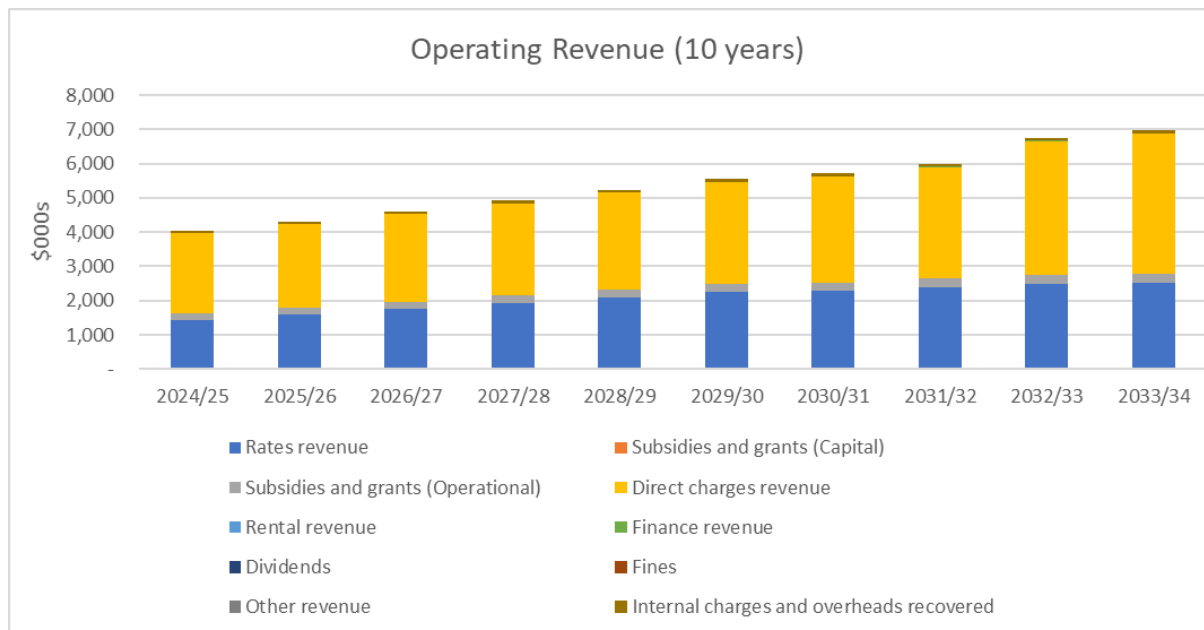
A new pool is planned for 2033/2034. This pool is intended to better meet the changing needs of the population, including expected increased requirements for rehabilitation facilities. Scoping for this project is intended to happen in the next few years as we look at the how the project could align with the Rugby Park area. This project is forecast to cost \$15.0 million and will lift the level of service.

No new projects are planned to meet changing legal or regulatory requirements.

Key Performance indicators

Measure		Target
Annual number of Splash Palace users	Number of visits per head of Invercargill City population	6.8 visits per head of population
	Total number of Splash Palace users	390,000
Percentage of residents satisfied with Splash Palace		75%
Time when a minimum of four 25m public lanes are available for swimming		95%
Time pools are kept within operating guidelines of the New Zealand Pool Water Standards NZS5826:2010 to ensure the health and safety of pool users		100%
The number of unplanned pool closure		Less than 15 pool closures/year
Learn to swim participation		700

Budget



Figures in the graphs have been inflation adjusted. All other numbers are uninflated and are based on 2024-dollar levels.